



MARCH 7, 2016

## Fraud Alert

### ***Beware of Recent Phone Scam Targeting City of Tallahassee Utility Customers***



Several City Utility customers have reported receiving phone calls from individuals identifying themselves as City of Tallahassee Utilities representatives. The caller indicates that the account is past due and threatens utility service disconnection - usually within an hour - if immediate payment is not made.

Please be advised that these calls are NOT authorized or affiliated with City Utilities. Your Own Utilities does not conduct business in this manner. The City will not request its customers to provide payment in the form of Green Dot, Account Now, Vanilla cards or any other type of prepaid card.

Customers can make payments online, by phone, mail or automatic bank draft, as well as in person at the Frenchtown Renaissance Center, 435 N. Macomb St., or at one of many remote payment locations throughout Tallahassee.

If you receive a suspicious call that you believe may be a scam, contact Your Own Utilities at 891.4YOU (4968) to confirm the call. This will allow the City to document the activity and continue to work with the Tallahassee Police Department to prevent fraud. Thank you.